

**The Hong Kong Council of Social Service**  
**Activity Report**  
**July 2019 – October 2020**

**1. Support to local NGOs and community during the pandemic**

During the pandemic we supported disadvantaged groups in several ways. HKCSS was very concerned about the impact of Covid-19 epidemic on the NGOs and underprivileged. The Council mobilized different resources within a short period of time. We worked closely with our agency members to channeled good practices, measures and guidelines among local sector and from international sector. We sourced and distributed protective and hygiene products to NGOs and deprived groups, and offered in-kind and financial support to NGOs and people in need. A Covid-19 information portal was also setup for citizens to access information and advice on the epidemic.

**2. Continuous effort in international exchange**

HKCSS has been promoting active international involvement and exchanges linkages. The Council has been representing Hong Kong in different international NGO such as International Federation on Ageing, Rehabilitation International, Consortium of Institutes on Family in the Asian Region, Techsoup, etc. for years. We also facilitated our Agency Members to learn from overseas experience. Other than organizing overseas events, we continuously invited overseas guest speakers to share overseas experience and good practices.

To maintain international exchange between international sector and local sector during the pandemic, HKCSS explored hosting the exchange and training activities using different online platforms. We successfully organized online training workshops for practitioners in drug abuse services, gerontech rental services, etc., as well as social enterprise webinar for NPOs and social enterprises. HKCSS was also invited to share the strategies and measures taken place among Hong Kong SSE sectors during the Pandemic in webinar organized by Global Social Economy Forum (GSEF).

**3. Monitoring the implementation of international conventions in Hong Kong**

A civil society report to United Nations was sent in January 2020 on the implementation of Convention on the Rights of Persons with Disabilities (CRPD) in Hong Kong. A virtual meeting was set up with the pre-sessional working group of the Committee on the Rights of Persons with Disabilities in April 2020 to exchange our

observations and views on the implementation of the Convention in Hong Kong and the recommendations of concerned organizations of people with disabilities.

As invited by Labour Department of the HKSAR Government, HKCSS made a submission about the application of Convention No.122 in Hong Kong with input from local welfare sector in February 2020.

#### **4. Housing movement in Hong Kong**

Making reference to the concept of social housing from overseas, we launched “Community Housing Movement” in Hong Kong in 2017 to provide a short-term relief for individuals or families through the provision of transitional accommodation and support services, and within 3 years provided more than 500 housing units. In August 2020, the Council successfully launched the first Modular Social Housing Project in Hong Kong. A concept of “Sharing Economy” was adopted in the Project to encourage establishment of strong neighborhood network among the households and the community by sharing of belongings, skills and time. There were 89 housing units provided in the Project.

**Japan National Council of Social Welfare (JNCSW)**  
**Activity Report**  
**July 2019 – June 2020**

**1. Personnel (as of November 1, 2020)**

- Executives of JNCSW:  
President: Mr. Atsushi SEIKE  
Vice President: Mr. Kenichi FURUICHI  
Executive Director: Mr. Masato KANAI  
Executive Director: Mr. Masaru SASAO  
Secretary General: Mr. Noriyoshi MATSUSHIMA
  
- Staff of the International Division, JNCSW  
Director: Yasunori SASAKI  
Staff Member: Nao IMAI

**2. ICSW Conference / NEA Regional Conference**

- Participated in NEA GA in Ulaanbaatar in Mongolia, July 8-9, 2019
  - Mr. Sasao and some others participated in it.

**3. NEA Newsletter**

- Written article on NEA Newsletter No. 6
  - Issues and Prospects on the Promotion of Foster Care in Japan, Kiyoko MIWA (Meiji Gakuin University)

**4. International Relations in the Field of Social Welfare and Cooperation to Social Welfare Organizations**

- Study Tour to Mongolia
  - Some technical visits including NEA GA
  - July 7-13, 2019
  - 11 participants
  
- Study tour from ICSW Taiwan
  - Some technical visits including International Home Care & Rehabilitation Exhibition (HCR 2019)
  - September 24-28, 2019
  - 26 participants

- Study tour from Hong Kong
  - Some technical visits including International Home Care & Rehabilitation Exhibition (HCR 2019)
  - September 27, 2019
  - 25 participants

**5. Others (FYI: Activities of International Division of JNCSW in 2019-2020)**

(1) Asian Social Welfare Workers' Training Program

- One-year training program for trainees from Asian countries for the development of social welfare in Asia
  - 36th: from March 14, 2019 to February 25, 2020. 6 trainees from 6 countries completed their training.
  - 37th: cancelled because of COVID-19

(2) Grant Program for the ex-trainees of Asian Social Welfare Workers' Training Program

- Grant program to support social welfare programs conducted by ex-trainees in their home countries.
- Authorized by the International Social Welfare Fund Committee
  - 2019: for 8 programs in 4 countries
  - 2020: for 10 programs in 4 countries

(3) Follow-up Training for the ex-trainees of Asian Social Welfare Workers' Training Program

- A short-term professional training for the ex-trainees
  - 2019: substituted by Asian Social Welfare Seminar (see (4))
  - 2020: cancelled because of COVID-19

(4) Asian Social Welfare Seminar

- A seminar for ex-trainees held once every 5 years
- Exchange and sharing among ex-trainees as well as with social welfare workers in Japan
  - December 2-7, 2019
  - 57 ex-trainees from 7 countries
  - Over 100 participants from social welfare foundations or institutions in Japan

(5) Provision of Social Welfare Information both Internationally and Domestically

- Report from ex-trainees about countermeasures against COVID-19

- Video message from ex-trainees in Indonesia, Korea, Malaysia, Philippines, Sri Lanka, Taiwan, and Thailand
- Published on website of JNCSW

**Korea National Council on Social Welfare**  
**Activity Report**  
**July 2019 – October 2020**

**1. Activities and responses to COVID-19**

Korean National Council on Social Welfare has actively sought to support the underprivileged who are suffering from COVID-19. Centering around Korean National Council on Social Welfare, 17 city and provincial councils on social welfare and 160 municipal, county and district councils establish social welfare delivery systems through organic connection and cooperation with welfare organizations in community.

Korean National Council on Social Welfare formed the “COVID-19 Countermeasures TF” and is discussing measures on infection prevention and preventive measures of Coronavirus with social welfare organizations in different fields. KNCSW allocated 6,000 confiscated facial masks from the Korea Customs Service to cohort facilities in Daegu and North Gyeongsang Province, which were declared disaster areas, and delivered 2,000 Immergency Food Packs. KNCSW also launched a 330 million won project to support the underprivileged together with 11 cities and counties in Daegu and North Gyeongsang Province. In conjunction with Audi Volkswagen Korea, 6,300 plants and 14,000 tissue-type hand sanitizers were provided for children, teenagers and workers. KNCSW also provided food worth about 100 million won to 410 children and youth group home facilities nationwide, and has been responsible for delivering right goods in the right place by connecting corporate and institutions, such as distributing 15 million won worth “red ginseng” to social welfare facilities. Affiliated with Korea Disaster Relief Association, total of 657,120 hand sanitizers were provided to 16,316 facilities including Korea Association of Social Welfare Centers, Korea National Association of Child Welfare and Korea Food for the Hungry International.

We temporarily expanded the recognition scope of non-face-to-face and online volunteer activities for social welfare facilities and home care services until June which includes mask production, cooked lunch box delivery, greeting calls and etc. KNCSW submitted a proposal of respond to COVID-19 to the government, including the prime minister, deputy prime minister for economic affairs and health and welfare minister. The proposal, which collected opinions from each social welfare facility, includes administrative and financial priority support for cohort isolation facilities, priority distribution of preventive goods such as masks to social welfare sites through procurement of public systems, and payment of ‘Korean-model disaster allowances’

for low-income families at the central government level.

## **2. Foodbank projects**

For the project transferring Korean Food Bank model, ‘Memorandum of Understanding on Cooperation in Food Bank’ was signed with the General Office of Labour and Welfare services of Mongolia on July 3, 2019, and “Memorandum of Understanding on Cooperation for Food Bank” between KNCSW and the Department of Social Assistance of the Ministry of Labor, Invalids and Social Affairs of the Socialist Republic of Viet Nam was signed on August 28, 2019. Through this project, we are contributing to creating culture of donation, alleviating the problem of lack of food in partner countries and also reinforcing global partnerships between partner countries and South Korea.

In this regard, Korea Food Bank also co-hosted “2019 Asia-Pacific Food Bank Conference” together with Global Foodbanking Network on October 21~25, 2019 in Seoul. There were two parts for the conference: ‘Foodbank incubator program’ and ‘Network conference of Asia-Pacific region delegation.’ 12 countries(New Zealand, Taiwan, Malaysia, Mongolia, Vietnam, Singapore, India, Indonesia, China, Thailand, Pakistan, Philippines) attended in the Foodbank incubator program for education on essential sectors for establishment of Foodbank, introduction to advanced Foodbank practices and also tours to Foodbank logistics center and food market in South Korea.

## **3. Corporate Social Responsibility projects**

The project ‘CSR in Community’ was launched to encourage CSR activities of corporations and public institutions in community. The project was piloted in 2019 and 125 places were selected and recognition plaques and government awards were given for their active CSR activities and contribution to community.

On October 29, 2020, ‘2020 Next Impact Conference’ was held as a joint conference between Stanford Social Innovation Review, Hanyang University and Korea National Council on Social Welfare. The theme was “Transformation of Collective Impact for Next Normal” and various speakers and panels attended to discuss global collective impact trends and future of collective impact and welfare community around the world.

**4. 24<sup>th</sup> Tri-lateral Conference of Non-governmental Social Welfare Organizations**

The 24<sup>th</sup> Tri-lateral Conference between Korea-Japan-Taiwan has been hosted on October 28<sup>th</sup>, 2020 by Korea National Council on Social Welfare. Due to COVID-19 circumstances, this year's conference was held through video conference. The theme was "Community Care-Policies and Practices." Since the need for community care is increasingly emerging worldwide in the process of becoming an inclusive welfare state, 6 speakers, 2 speakers from each country, and participants from three countries exchanged their policies of community care and shared successful practices. It was great opportunity to discuss each country's perspective about community care and to share experiences in order to explore better strategies for the future.



**The Council of Social Welfare, Taiwan**  
**Activity Report**  
**August 2019 – November 2020**

**1. International Exchange Program on Social Work Technology and Service Innovation**

The Council of Social Welfare, Taiwan (TCSW) organized a visiting group with 25 representatives from governments, NGOs and universities to participate in “46th International Home Care & Rehabilitation Exhibition” in Tokyo on 24<sup>th</sup>-28<sup>th</sup> September, 2019. Moreover, thanks to the help of Japan National Council of Social Welfare, TCSW also visited several organizations that provide services for the elderly and the disabled in Japan.

**2. Training Program for Workers on “Convention on the Rights of the Child”**

In order to enhance the implementation of “Convention on the Rights of the Child” (CRC), TCSW held international conferences and workshops to help government officials and front-line workers to acquire most updated knowledge and international experiences. In the international conference in September 2019, TCSW invited Professor Eva Holmberg-Herrström, the President of ICSW to come to Taiwan and gave a speech and training courses on CRC. TCSW also took President Holmberg-Herrström to visit some local organizations that provide children, elderly and community social welfare services in Taiwan.

**3. Research and Policy Advocacy for the Disabled**

During 2019-2020, TCSW conducted a research to investigate the demands and difficulties of the disabled and review existing policies and services for the disabled. Based on this research, TCSW published a report and make policy recommendations of disability policies for the government.

**4. Forum on Digital Activity Strategy for Parents and Children**

TCSW organized a forum on 16<sup>th</sup> July, 2020 to gather teachers, parents and workers involved in families to come up with the strategies and measures that can help families and children to develop appropriate habits in accessing internet and digital services.

**5. Activities in response to COVID-19**

In order to address the problems and issues resulting from COVID-19, TCSW organized and participated a series of events related to COVID-19, such as organizing webinars to investigate the difficulties of vulnerable groups and NGOs resulting from COVID-19. TCSW then assembled these opinions, communicate with the government and held conferences to appeal to the public and the government to take corresponding actions to support vulnerable groups and NGOs.

**6. NEA Regional Webinar on COVID-19 on 29<sup>th</sup> July, 2020**

TCSW participated in the NEA Regional Webinar on COVID-19: Welfare Challenges and Response on 29<sup>th</sup> July, 2020 and shared experiences from Taiwan.

**7. Baby Boomer's Club Project**

TCSW keeps operating the Baby Boomer's Club project to promote active ageing. This project provides a social space for the elderly and develops innovative activities such as board games, senior theatres, fashion shows and digital learning courses for elderly people. TCSW was awarded the "Health and Welfare Prize" by the Ministry of Health and Welfare in 2020 for the social innovation of this project.